

If you have concerns about the conduct of a solicitor or a firm, you can report to the SRA (Solicitors Regulatory Authority).

While the SRA are not able to deal with issues of poor service they welcome information about dishonesty or breaches of the Principles of regulated personnel and firms.

Details of the SRA contact centre are below, together with the website link to further information

The Cube, 199 Wharfside Street, Birmingham B1 1RN

Tel: 0370 606 2555

The contact centre is open from 08.00 to 17.00 (Except Tuesdays 09.30 to 17.00)

contactcentre@sra.org.uk

<https://www.sra.org.uk/consumers/problems/report-solicitor>